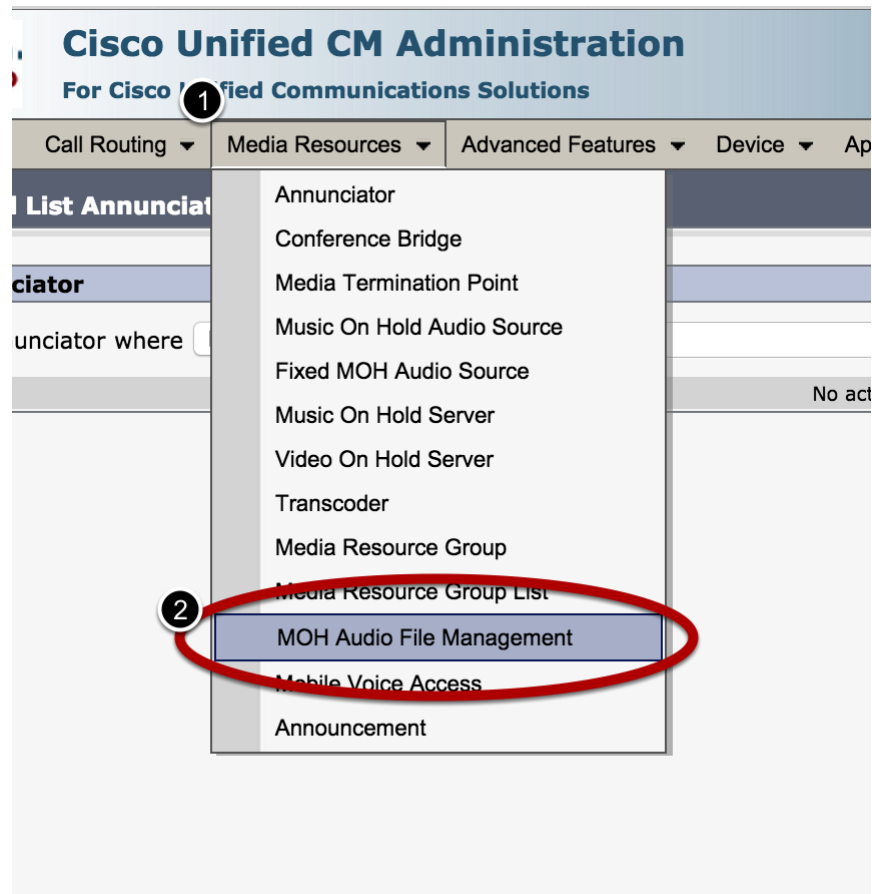


Update MoH - Premise Customer

Adding or Updating MoH on Cisco Unified Communications Manager

Logged into CUCM select Menu



1. Select **Media Resources** from the Menu
2. Select **MOH Audio File Management**

Upload

The screenshot shows the Cisco Unified CM Administration interface. At the top, there is a navigation bar with the following items: System, Call Routing, Media Resources, Advanced Features, Device, and Application. Below this is a header for 'Find and List Music On Hold Audio Files'. A toolbar contains several buttons: 'Select All', 'Clear All', 'Delete Selected', and 'Upload File'. The 'Upload File' button is circled in red. Below the toolbar, a status box indicates '17 records found, 1391 minutes available'. At the bottom, there is a table header for 'Music On Hold Audio File Management' with a 'File Name' column.

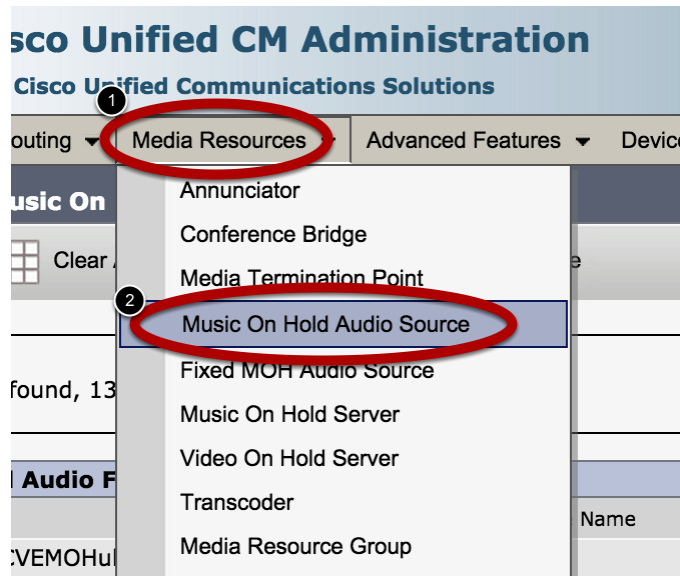
Select Upload File

Upload File

The screenshot shows the 'Upload File' dialog box. It has a title bar with 'Upload File' and 'Close' buttons. Below the title bar, there is a 'Status' section with an information icon and the text 'Status: Ready'. The main area is titled 'Upload File' and contains a 'Choose File' button (circled in red and labeled with a '1') and the text 'No file chosen' (labeled with a '2'). At the bottom, there are 'Upload File' (circled in red and labeled with a '3') and 'Close' buttons. An information icon at the bottom left indicates '* - indicates required item.'

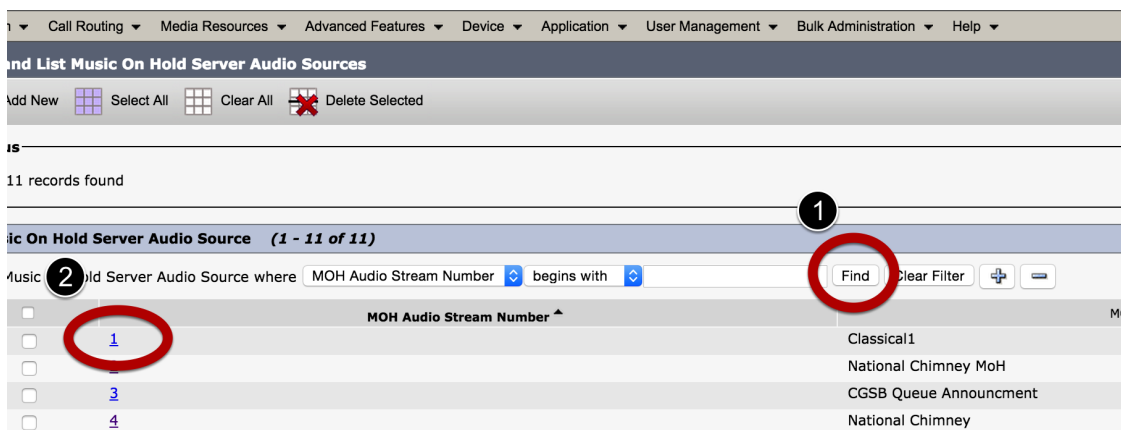
1. Select **Choose File**
2. Then browse and select the file. The file should be a WAV file, the upload process will convert it to the appropriate formats needed by CUCM.
3. Select **Upload File**

After Upload change MoH source to use the file



1. Select **Media Resources** from the main menu
2. Select **Music On Hold Audio Source** from the menu




Find and Choose an Audio Source




1. Click **Find**
2. Select either your existing audio source to update or a new audio source to add another option

Select the newly upload Audio File

Music On Hold Audio Source Configuration

Save  Delete  Add New  Upload File

Status

 Status: Ready

Music On Hold Server Audio Source Information

MOH Audio Stream Number* 1

MOH Audio Source File* Classical1

MOH Audio Source Name* Classical1

Allow Multi-casting

MOH Audio Source File Status

InputFileName: Classical1
ErrorCode: 0
ErrorText: Translation Complete
DurationSeconds: 155
DiskSpaceKB: 7440
LowDateTime: 1394483814
HighDateTime: 0
DateTimeReadable: 2014-MAR-10 20:36:54UTC

From the **MOH Audio Source File*** pulldown choose the newly uploaded file.

MoH audio file is now active

Media Resource Group List	IPNV_MRGI
User Hold MOH Audio Source	1-Classical1
Network Hold MOH Audio Source	1-Classical1
Location	Hub_None

If you chose an existing Audio source, the new file will be active on existing devices after a short period of time (10-15 min), if you have created a new MOH Audio Source, then you will need to add devices to this source and this is done from the device in CUCM.